



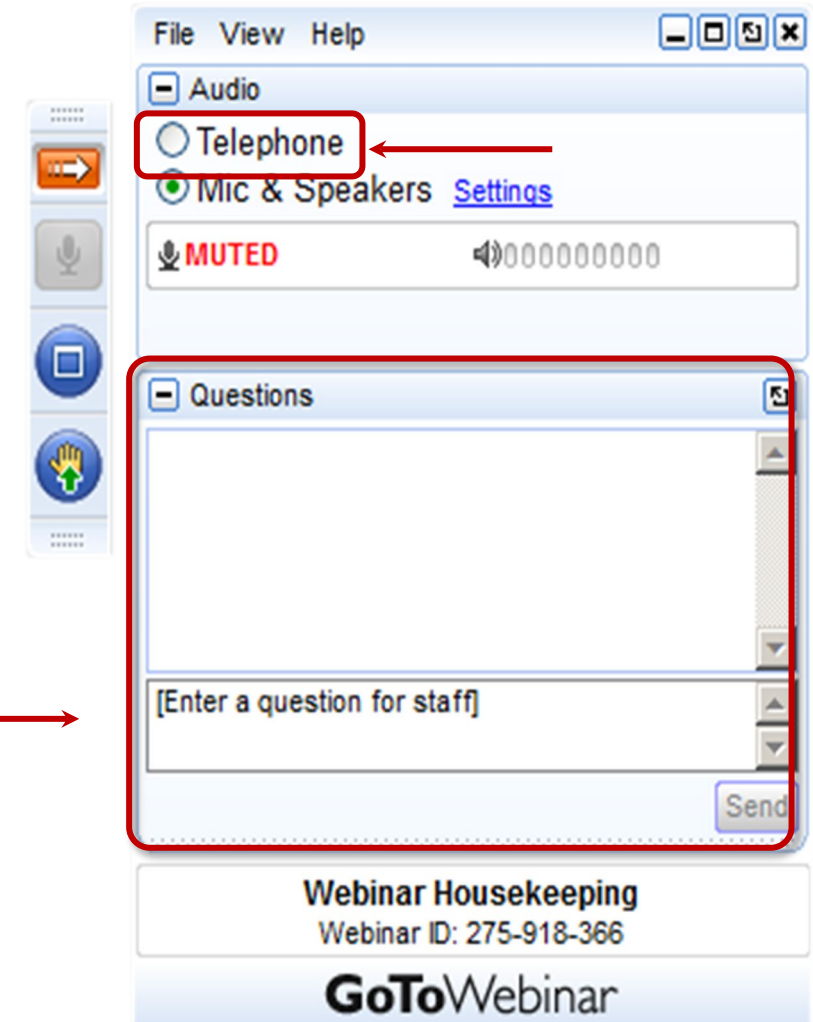
Demystifying the CMS Interoperability Final Rule

August 17, 2021

Logistics: How to Participate in Today's Session

- Today's session is being recorded.
 - All attendees will receive a link to view the on-demand webinar.
- Your phones will be muted upon entry and during the webinar.
- Throughout the session, you may communicate a question via the web.

➤ Send in your questions via the **questions panel on the right side of the GoToWebinar desktop**



Today's Presenters



April Todd

*Senior Vice President of CORE
and Explorations*
CAQH



Lee Barrett

CEO and Executive Director
EHNAC



John Kelly

Principal Business Advisor
Edifecs

Agenda

- Understanding the CMS Interoperability and Patient Access Final Rule
- Challenges facing health plans and app vendors
- Questions and Answers

Understanding the CMS Final Rule



The screenshot shows the top of a news article on the Healthcare IT News website. The header includes the site name 'Healthcare IT News' and navigation links for 'TOPICS', 'SUBSCRIBE', and 'MAIN MENU'. Below the header, there are regional options: 'APAC', 'EMEA', and 'Global Edition'. The article title is 'HHS publishes final regs on info blocking, interoperability'. The sub-headline reads: 'Both CMS and ONC have issued what they call "transformative" rules addressing 21st Century Cures data access requirements; they'll impact providers, payers, vendors and patients.' The author is 'Mike Miliard' and the date is 'March 09, 2020 | 09:36 AM'. There are social media icons for Facebook, Twitter, LinkedIn, and Email.

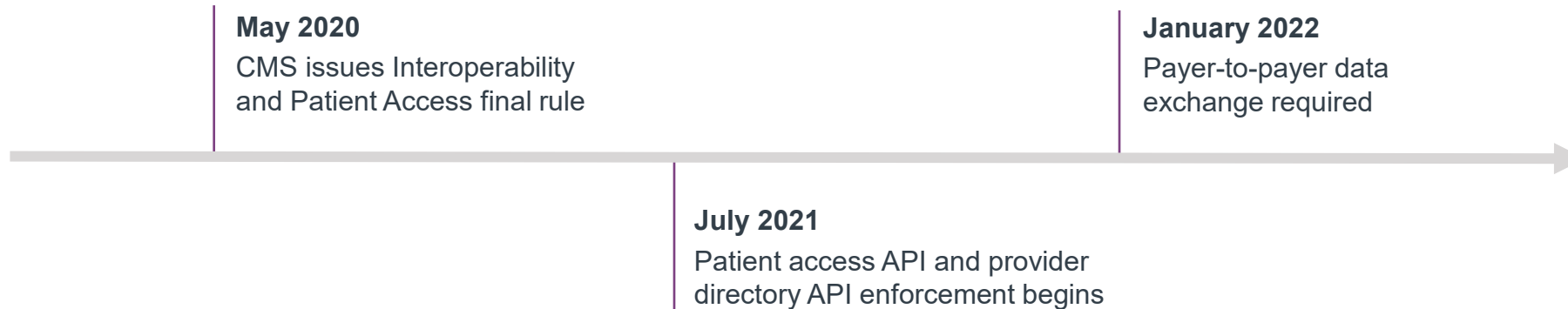
Centers for Medicare and Medicaid Services released the Final Rule (“CMS Final Rule”) on Interoperability and Patient Access, requiring that CMS-regulated plans:

- ✓ **Implement and maintain** openly-published HL7® FHIR® - based APIs in order to provide patients access to their health information and provider directory information.
- ✓ **Permit access** to data by third-party applications
- ✓ **Support electronic exchange of data** for care coordination as patients move between plans
- ✓ **Provide information** to their members to help them protect the privacy and security of their health information

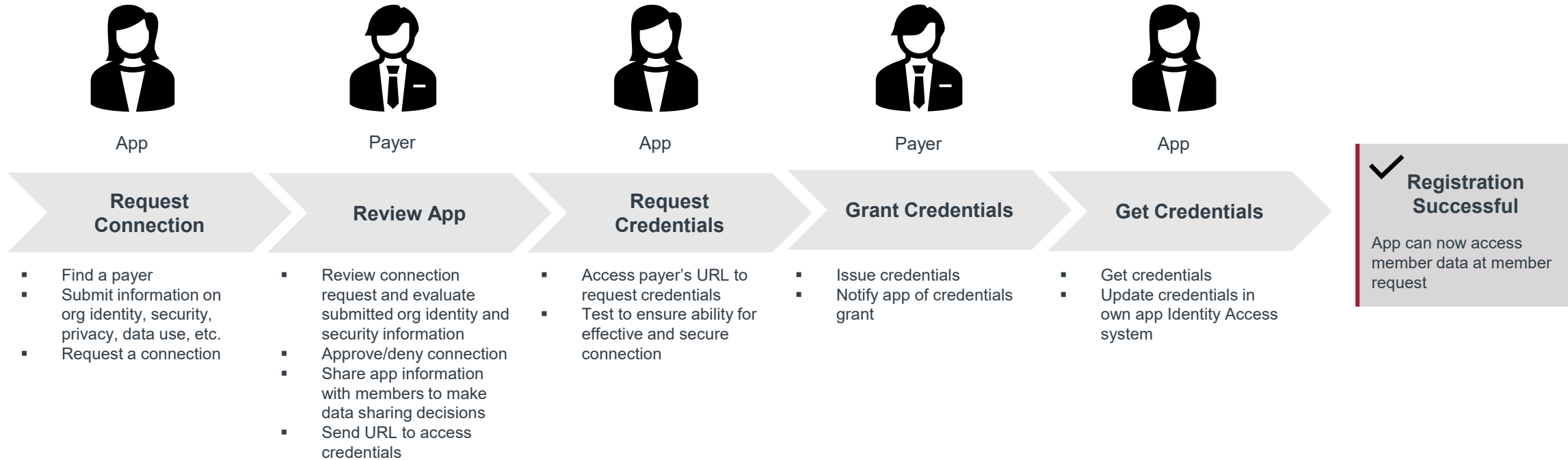
Source: <https://www.healthcareitnews.com/news/hhs-publishes-final-regs-info-blocking-interoperability>

Important Dates to Know

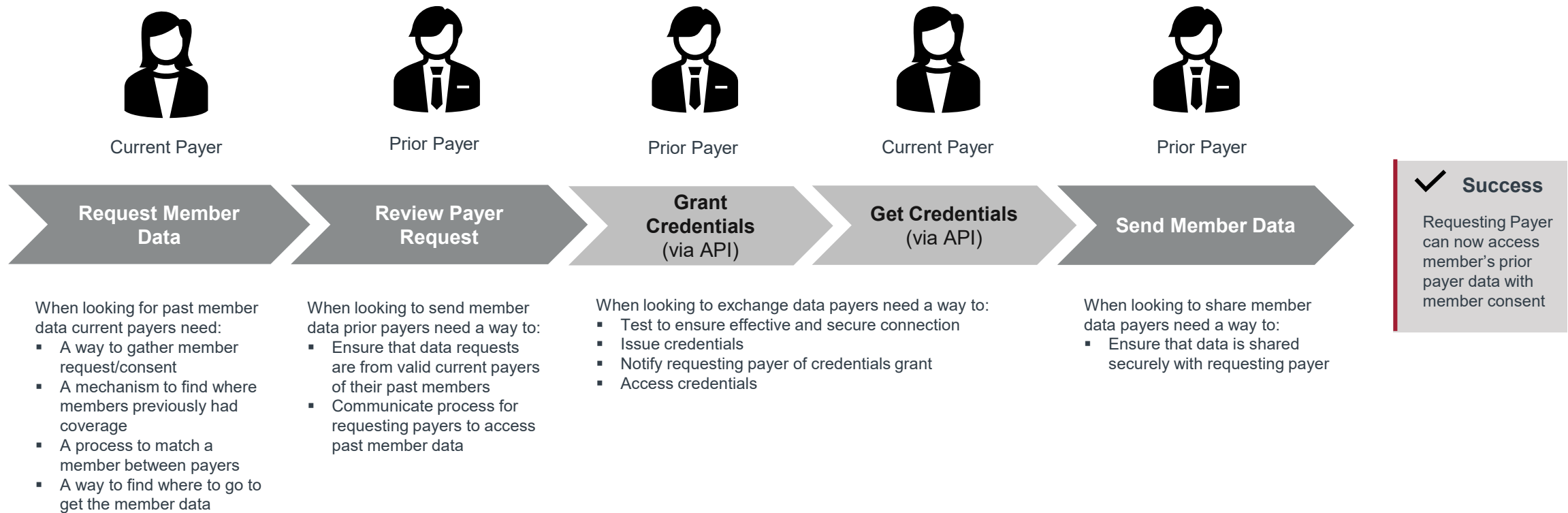
Major Milestones for the CMS Interoperability and Patient Access Final Rule



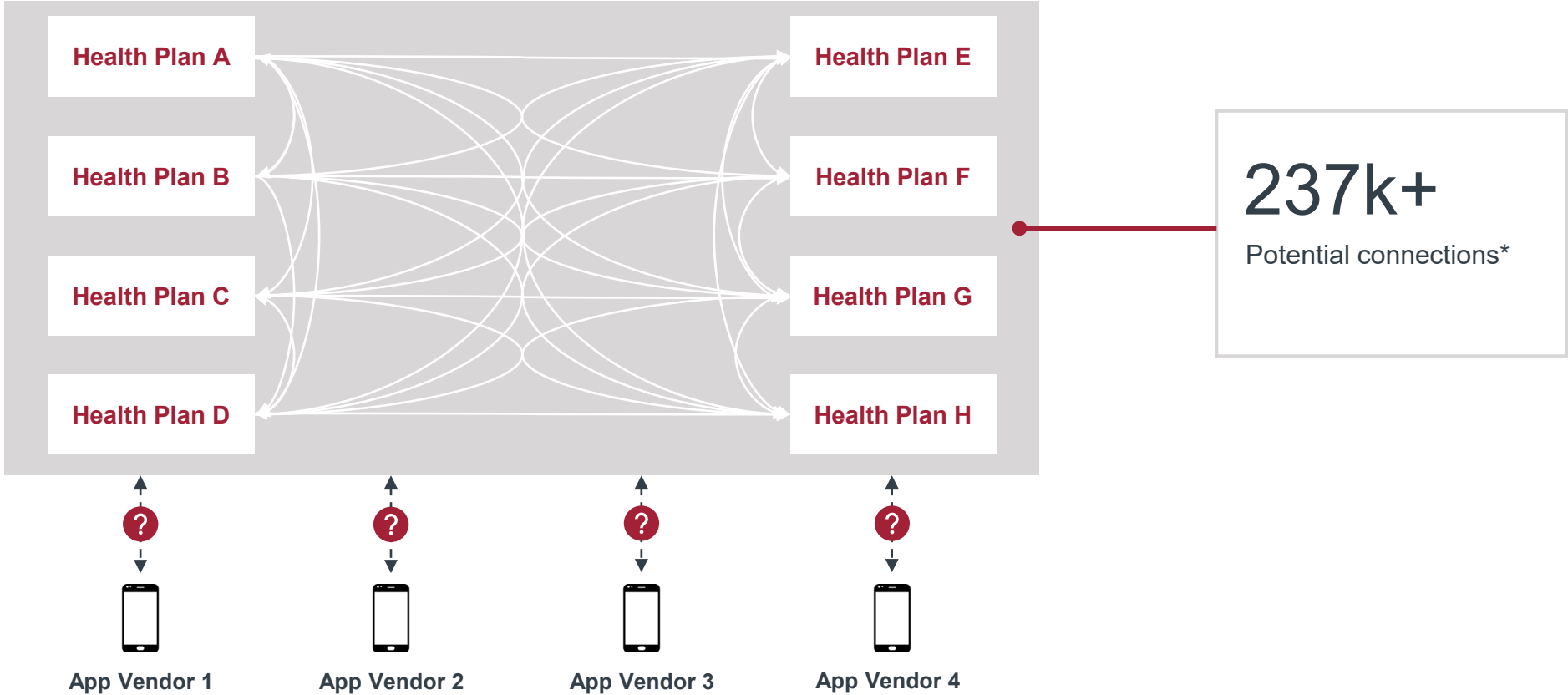
App/Payer General Workflow



Payer to Payer General Workflow

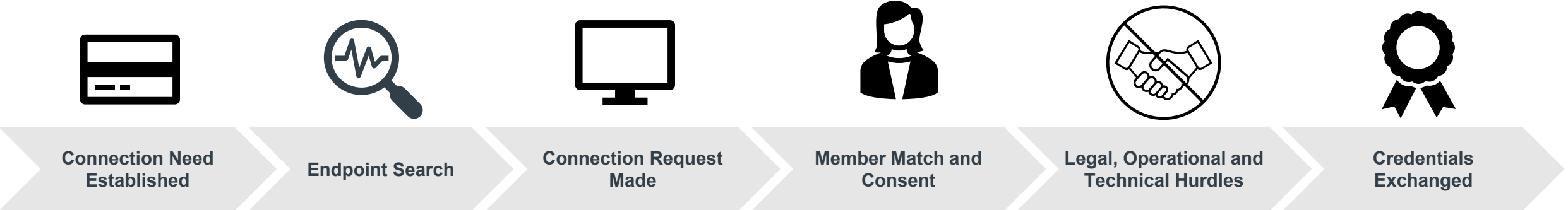


Unwieldy Volume of Potential Connections



*Calculated using AIS data and assumes that every health plan would need a connection to every other health plan, connections to third party apps are additive..

Connections Can be Tedious and Time Consuming



Repeat this process 237K+

Promoting Trust: Identity, Security, Privacy, Data Use, Testing, and Maintenance



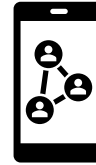
Authenticating

- Checking business credentials of payers and apps
- Gathering information to evaluate system technical and security risks
- Obtaining member consent and payer/member matching



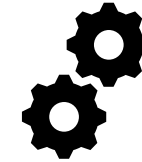
Educating

- Collecting and communicating privacy, security, and data use information to help members make informed decisions
- Ensuring that payers and apps have information needed to locate and connect with endpoints



Testing

- Validating that endpoints are active and FHIR compliant
- Testing between payers and apps to ensure effective and secure connections



Maintaining

- Ensuring that endpoints and information are up to date
- Communicating updates to payers, apps, and members

Questions and Answers

How to Submit Your Questions

Via the Web – Enter your question into the “Questions” pane in the lower right hand corner of your screen.

