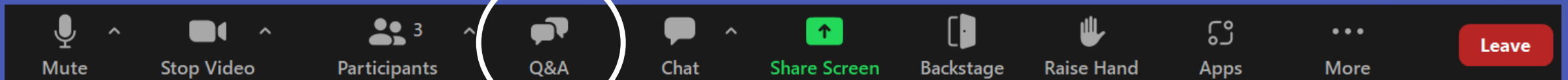


Why CORE Certification is a Game-Changer for your Organization

December 3, 2024

Webinar Logistics

- Today's session is being recorded.
 - All attendees and registrants will receive a link to the recording after the webinar.
- Your microphones will be muted during the webinar.
- Throughout the session, you may communicate a question via the panel at the bottom of your screen:



December 3rd

CORE & Operating Rule Overview

Taha Anjarwalla
Associate Director, CAQH CORE

Introduction to CORE Certification

Adam Nichols
Manager, CORE Certification

CORE Certification Process

Edifecs Overview

Ashish Gandhi
Senior Director, Edifecs

**Edifecs Demo of Redesigned
Testing Platform**

Harsha Sharma
Associate Implementation Consultant, Edifecs

Audience Q & A

Call to Action

Today's Speakers

Ashish Gandhi

Senior Director

Edifecs

Harsha Sharma

Associate Implementation Consultant

Edifecs

Taha Anjarwalla

Associate Director

CAQH CORE

Adam Nichols

Certification Manager

CAQH CORE

CORE Overview

CORE accelerates automation and interoperability

10

CORE Operating Rules Mandated Under HIPAA

CORE is a **trusted and independent operating rule author**. In addition to mandated operating rules, CORE offers operating rule sets for voluntary adoption.

\$18.3B

Industry Cost Savings Opportunity Through Fully Automated Transactions

The 2023 CAQH Index® estimated that 22% of money spent on administrative transactions could be saved by fully transitioning to electronic transactions. **CORE Operating Rules help facilitate and streamline electronic adoption.**

100+

Multi-stakeholder Participating Organizations

From small provider organizations, to national health plans, CORE has the **unique ability to bring diverse industry stakeholders to the table** to tackle complex administrative problems together.

Committee on Operating Rules for Information Exchange

Support for Key Healthcare Administrative Functions

ACA Operating Rule Definition:

The “necessary business rules and guidelines for the electronic exchange of information that are not defined by a standard or its implementation specifications.”



Patient Encounter is Scheduled



Patient Encounter Occurs



Provider Submits Claim



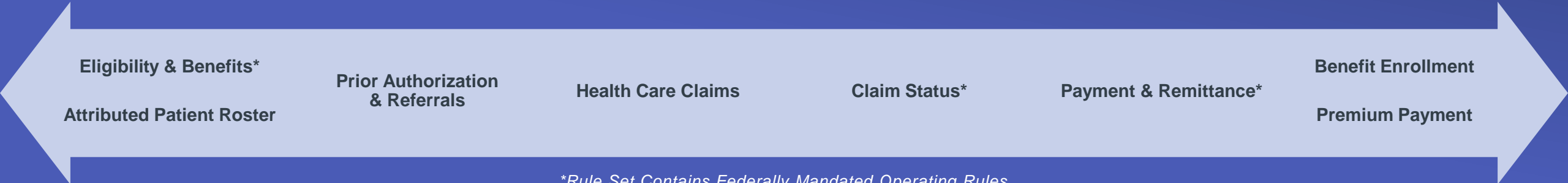
Health Plan Adjudicates Claim



Provider is Paid by Health Plan



Management of Health Plan Membership



**Rule Set Contains Federally Mandated Operating Rules*

Types of Operating Rules

Infrastructure rules establish basic expectations on how data exchange works – the roles and responsibilities of stakeholders.

Content rules require the exchange of specific data that allows stakeholder access to information needed to manage business, clinical and care delivery processes.

Infrastructure Rules
Connectivity & Security
Response Time (Batch/Real-time)
System Availability
Exception Processing Error Resolution
Roles & Responsibilities
Companion Guides
Acknowledgements

Content Rules
Supports use of recognized standards that can deliver valuable structured data or require access to unstructured data.

Introduction to CORE Certification

2024 CORE Certifications

CAQH awards CORE Certification Seals to entities that:

- Create, transmit or use the transactions addressed by the CORE Operating Rules

and

- Demonstrate its IT system or product is operating in conformance with CORE Operating Rules for specific transaction(s)

Congratulations to our recent certified and recertified organizations!

Aetna	HealthTrio
Assertus, Inc	HMS
athenahealth	Horizon BCBS of New Jersey
BlueCross BlueShield of Tennessee	National Association of Letter Carriers (NALC)
CareSource, LLC	Partnership Health Plan
Cerner	Payspan, Inc.
Contra Costa Health Plan	Revenue Management Solutions
Delta Dental of California	Smart Data Solutions
Dentegra	Texas Medicaid
Eldorado, Inc.	The SSI Group, Inc.
Eligible	Tufts Health Plan
FrontRunner Healthcare	UnitedHealth Group

415 certifications have been awarded to date

CORE Certification – Industry Gold Standard



Provides assurance to organizations that their IT systems/products conform to operating rules and **deliver value afforded by the rules.**



Developed by industry, for industry by CORE Participating Organizations including health plans, providers, vendors, government agencies and associations.

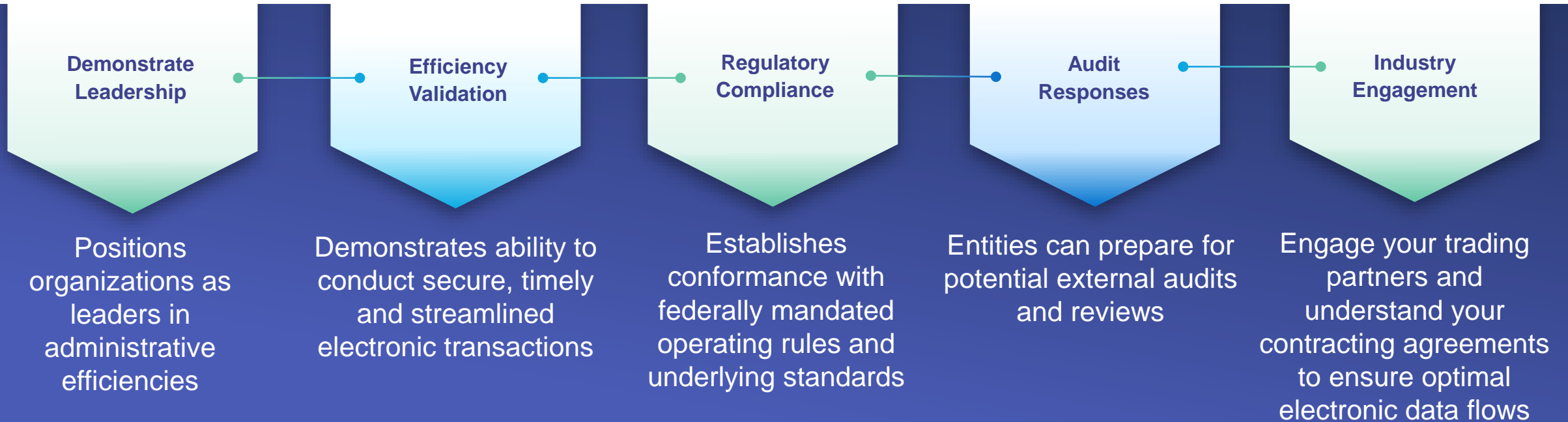


Offers transaction-based testing; providing an end-to-end testing suite that is **robust and comprehensive.**



Demonstrates commitment to streamlining administrative data exchange and enables us to **lower costs and improve the efficiency of health care delivery** for our clients, customers, members and the nation.

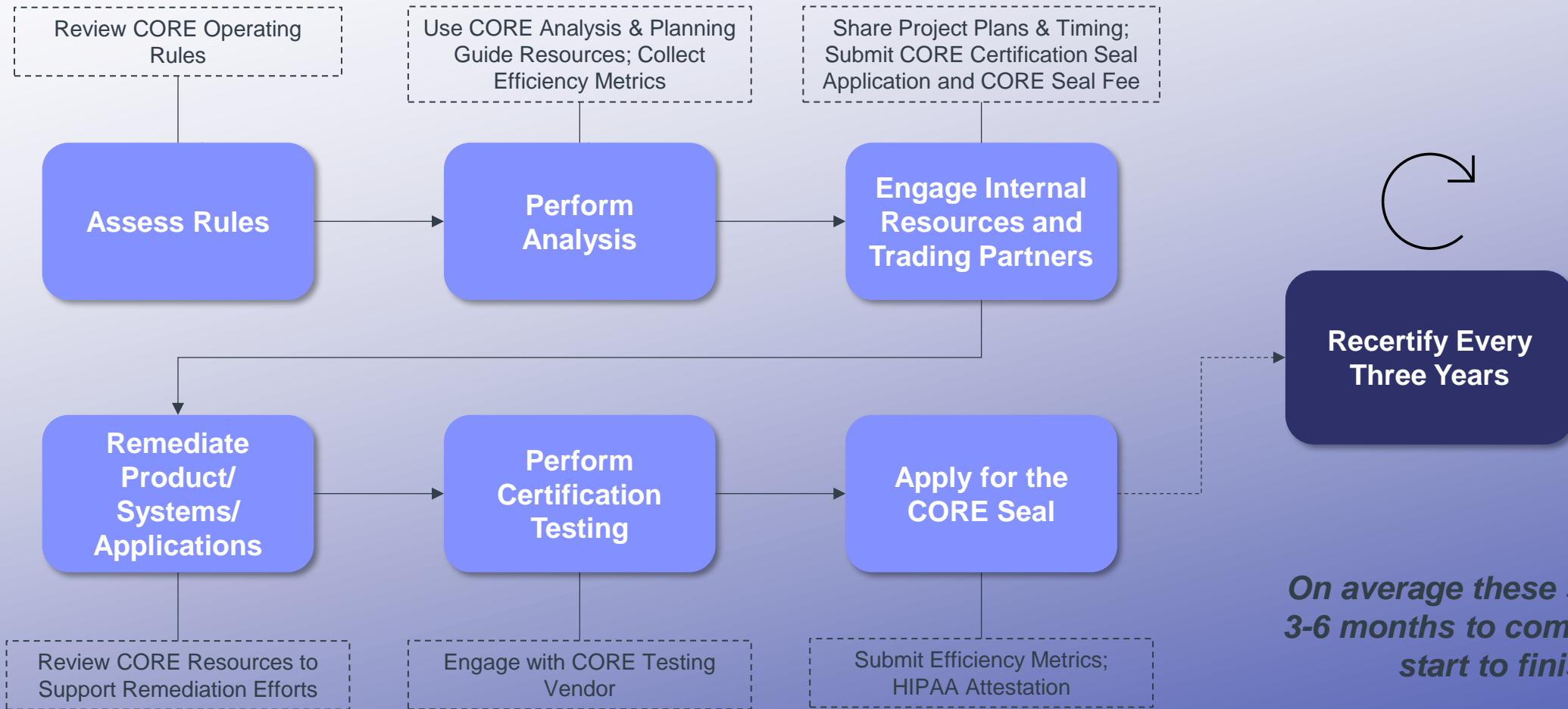
Why Certify?



CORE Certification Process

APPROACH

CORE Operating Rule Implementation



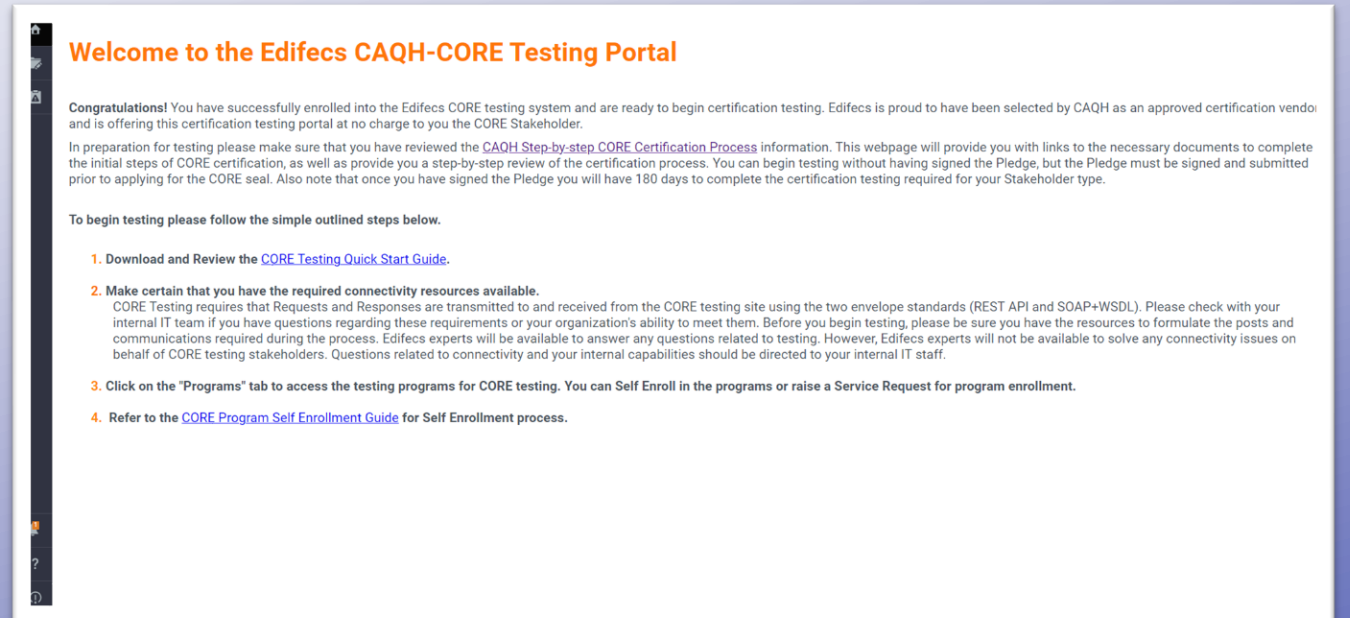
On average these steps take 3-6 months to complete from start to finish.

Certification Testing Portal

Rule Sets

- ✓ Eligibility & Benefits
- ✓ Claim Status
- ✓ Payment & Remittance
- ✓ Prior Authorization & Referrals
- ✓ Healthcare Claim
- ✓ Benefit Enrollment
- ✓ Premium Payment

<https://www.edifecs.com/login/core-login>



Welcome to the Edifecs CAQH-CORE Testing Portal

Congratulations! You have successfully enrolled into the Edifecs CORE testing system and are ready to begin certification testing. Edifecs is proud to have been selected by CAQH as an approved certification vendor and is offering this certification testing portal at no charge to you the CORE Stakeholder.

In preparation for testing please make sure that you have reviewed the [CAQH Step-by-step CORE Certification Process](#) information. This webpage will provide you with links to the necessary documents to complete the initial steps of CORE certification, as well as provide you a step-by-step review of the certification process. You can begin testing without having signed the Pledge, but the Pledge must be signed and submitted prior to applying for the CORE seal. Also note that once you have signed the Pledge you will have 180 days to complete the certification testing required for your Stakeholder type.

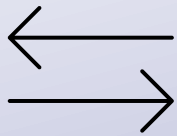
To begin testing please follow the simple outlined steps below.

1. Download and Review the [CORE Testing Quick Start Guide](#).
2. **Make certain that you have the required connectivity resources available.**
CORE Testing requires that Requests and Responses are transmitted to and received from the CORE testing site using the two envelope standards (REST API and SOAP+WSDL). Please check with your internal IT team if you have questions regarding these requirements or your organization's ability to meet them. Before you begin testing, please be sure you have the resources to formulate the posts and communications required during the process. Edifecs experts will be available to answer any questions related to testing. However, Edifecs experts will not be available to solve any connectivity issues on behalf of CORE testing stakeholders. Questions related to connectivity and your internal capabilities should be directed to your internal IT staff.
3. Click on the "Programs" tab to access the testing programs for CORE testing. You can **Self Enroll** in the programs or raise a **Service Request** for program enrollment.
4. Refer to the [CORE Program Self Enrollment Guide](#) for Self Enrollment process.

Overview of Testing Tasks

Certification Testing is comprised of stakeholder-specific test cases for each CORE Operating Rule set based of the CORE Certification Test Suites.

Transaction



Conduct the actual transaction for which you are testing with the CORE-certified testing vendor

Upload



Upload specified document to the testing site as proof of conformance

Attestation



Along with other specified documentation, an entity must sign an attestation signifying their current or planned conformance.

Edifecs Overview

Healthcare's Trusted Partner and Market Leader

10 out of **10**
Largest Health Plans¹

29 out of **39**
BCBS Licensees

6 out of **10**
Top Health Systems²

29 out of **52**
FFS State Medicaid Programs³

¹by total member enrollment, using 2023 data

²by facility and bed count, geographic coverage and patient visits

³based on 2023 billing



Cloud-Native, Mission-Critical Software to
Transform Operations for
Payers and Risk Bearing Providers



“Edifecs has **the best quality of all vendors** and is the **best suited to be the heartbeat of a health plan** due to the versatility of their offerings.”
- Top National Payer Technology Executive

300+
Customers

80%
+

95%+
Retention



Growth from existing
customers

Creation + Adoption
of Standards Leader



Industry Recognition



HITRUST
CSF Certified



Our Solutions

Edifecs Healthcare Cloud

SaaS on Public Cloud

SaaS on Private Cloud

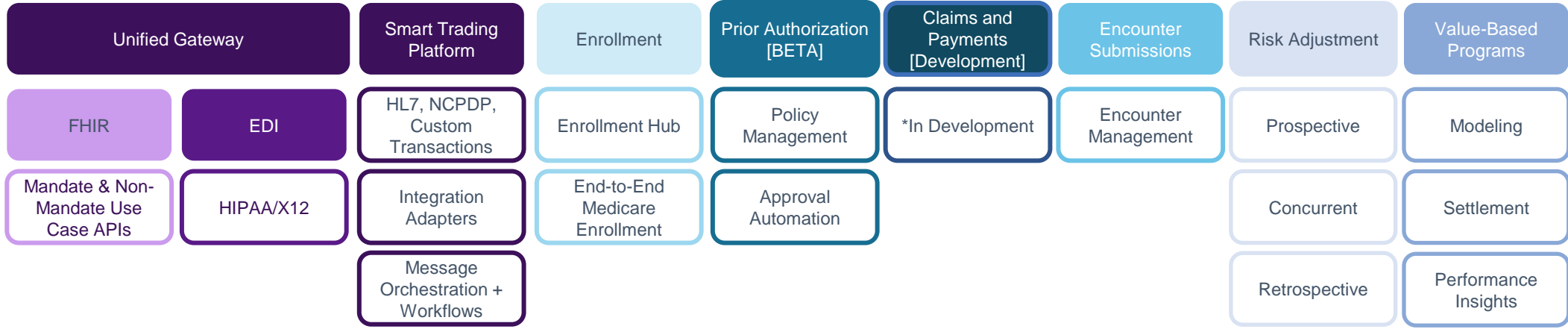
Interoperability Cloud Solutions

Connect, Cleanse, and Enrich with Integrated AI



Operations Cloud Solutions

AI Powered Operational Transformation



Edifecs Smart Platform

Data Mgmt. + Governance

Compliance + Standards Mgmt.

Analytics Center

Developer Tools

*Roadmap Item

Edifecs Demo of Redesigned Testing Platform

Audience Q & A

Call to Action

Learn More about CORE Certification

If your organization uses standard transactions on a day-to-day basis, demonstrate conformance and commitment to streamlining administrative data exchange by becoming CORE-Certified.

E-mail core@caqh.org