



Better data. Fewer burdens.

For health plans, maintaining robust and accurate provider directories can be challenging – and outdated data creates headaches ranging from regulatory issues to drastically lower member satisfaction.

Improve directory accuracy and regulatory compliance

CAQH Directory Management helps organizations improve the accuracy of provider directories, meet federal requirements and reduce burdens on staff. The result: improved member access, better network relations and lower health plan costs.

Better provider directories with less effort

The CAQH Directory Management solution provides a more accurate and up-to-date provider directory – with dramatically lower costs and administrative burden – to give your members the information they need to find the best available care.

Proven Results

80%

Provider response rate after a single outreach email

80%

Reduction in directory-related outreach costs

84%

Directory data accuracy achieved by a large national health plan

A continuous approach to collecting and confirming directory information

- Health plans give us their provider network roster.
- The CAQH directory solution leverages the professional and practice information entered by providers in the credentialing application.
- Providers are prompted to update and confirm their information in compliance with federal requirements.
- CAQH enriches the data using advanced analytics and third-party resources to identify and correct potential errors.
- An updated file is sent to health plans to identify and correct inaccuracies in their directories.

“We have found that the quality of data received via the Directory Management solution is higher than any other attestation channel we have today.”

- Leading National Health Plan

Driving change with technology

CAQH solutions automate workflows, deliver a wealth of accurate and actionable data, and create a better experience for both providers and health plans.

Find out how better data can transform your directories. Email sales@caqh.org or visit caqh.org/directory to learn more.

The Strength of our Data



2.25M

providers rostered



1.79M

confirmed directory profiles



2.5M

providers confirmed their data in past 120 days